Miwa Ito

Division of Arts and Letters Governors State University 1 University Parkway University Park, IL, 60484 mito@govst.edu

EDUCATION

Ph.D. in Communication, Wayne State University, Detroit, MI, 2022

Specialty: Organizational Communication

Dissertation: "Enacted Aggression in the Workplace: The Perpetrator's Perspective and the

Role of Relationship"

Advisor: Dr. Loraleigh Keashly

M.S. in Communication, North Dakota State University, Fargo, ND, 2014

Specialty: Organizational Communication

Thesis: "Work Group Identification and Communication Competence in the Use of E-mail"

Advisor: Dr. Stephenson Beck

M.A. in Communication Studies, University of Kansas, Lawrence, KS, 2011

Specialty: Organizational Communication and Intercultural Communication

Thesis: "Millennials' Expectation of Trust for Supervisors and Coworkers in the Workplace"

Advisor: Dr. Tracy Russo

B.A. in English, Department of Foreign Language, Dokkyo University, Saitama, Japan, 1997

ACADEMIC POSITIONS

| Assistant Professor, Division of Arts and Letters, Governors State University, University Park, IL | August 2022 – Present |
|---|------------------------|
| Lecturer, Department of Communication, Texas A&M University, College Station, TX | August 2019 – May 2022 |
| Visiting Assistant Professor, School of Communication, University of Central Arkansas, Conway, AR | August 2018 – May 2019 |
| Part-Time Faculty, Department of Communication, Wayne State University, Detroit, MI | May 2017 – June 2018 |
| Graduate Teaching Assistant, Department of Communication, Wayne State University, Detroit, MI | Aug. 2013 – May 2017 |
| Graduate Teaching Assistant, Department of Communication, North Dakota State University, Fargo, ND | Aug. 2011 – May 2013 |
| Graduate Teaching Assistant, Department of East Asian Languages and Cultures, University of Kansas, Lawrence, KS | Aug. 2009 – May 2011 |

TEACHING EXPERIENCE

Governors State University

CMP 6200 Quantitative Research Methods

COMM 4501 Organizational Communication

COMM 3522 Communication Dynamics

COMM 1000 Public Discourse

Texas A&M University

COMM 308 Research Methods in Communication

COMM 210 Group Communication

COMM 205 Communication for the Technical Professions

COMM 203 Public Speaking

University of Central Arkansas

COMM 4316 Special Topics: Workplace Relationships

COMM 3341 Small Group Communication

COMM 3301 Organizational Communication

COMM 2313 Introduction to Communication Research

Wayne State University

COM 3250 Introduction to Organizational Communication

COM 3300 Business and Professional Presentations

COM 1010 Oral Communication: Basic Speech

North Dakota State University

COMM 110 Fundamentals of Public Speaking

University of Kansas

JPN 104/108 Elementary Japanese I/II

CONFERENCE PRESENTATION

- Ito, M. (2017, Oct.). Enacted aggression in the workplace: The perpetrator's perspective and the role of relationship. Organizational Communication Mini Conference, Athens, OH.
- Ito, M. (2017, Mar.). Understanding workplace aggression through the relational communication perspective. Organizational and Professional Communication Division, Central States Communication Association, Minneapolis, MN.
- Ito, M. (2016, Nov.). Quantitative content analysis: Workplace anti-bullying policies in universities. Organizational Communication Division. Research in Progress Roundtables Section, National Communication Association, Philadelphia, PA.
- Ito, M. (2016, Jun.). A preliminary research design: Relational approach to workplace aggression from the perpetrator's perspective. Organizational Communication Division. International Communication Association, Fukuoka, Japan.

- Ito, M. (2014, Nov.). Work group identification and communication competence in the use of e-mail. Organizational Communication Division, National Communication Association, Chicago, IL.
- Ito, M. (2014, Nov.). Examining urban communication in times of resilience and renewal: Ethnographic narratives of community health in Detroit. [Panel Presentation] Ethnography Division, National Communication Association, Chicago, IL.
- Ito, M. & Russo, T. C. (2013, Apr.). Millennials' expectation of trust for supervisors and coworkers in the workplace. Organizational and Professional Communication Division, Central States Communication Association, Kansas City, KS.

MANUSCRIPTS IN PROGRESS

- Ito, M. Understanding workplace aggression through the relational communication perspective.
- Ito, M. Work group identification and communication competence in the use of e-mail.

AWARDS & HONORS

Award for Excellence in Teaching, Graduate Employees' Organizing Committee, Wayne State University, MI (2017, Aug.).

Summer Doctoral Seminar on "Resilience in Career", Department of Communication, Wayne State University, Detroit, MI (2017, Jun.).

*Competitively selected as one of 17 doctoral student participants.

Third place [Poster Presentation]. Graduate and Post Doc Research Symposium, Wayne State University, Detroit, MI (2016, Mar.).

SERVICE

| Member, CMP Graduate Program Assessment Committee, Division of Arts and Letters, Governors State University, IL | Sep. 2022 – Present |
|---|-----------------------|
| Member, History Faculty Search Committee, Division of Arts and Letters, Governors State University, IL | Oct. 2022 – May. 2023 |
| Member, Instructional Support Committee, Department of Communication, Texas A&M University, TX | Aug. 2020 – May 2021 |
| Guest Speaker, WRTG 4320 Intercultural Rhetoric and Writing, School of Communication, University of Central Arkansas, AR | Oct. 2018 |
| Reviewer, Organizational Communication Division, Eastern Communication Association. | Nov. 2017 |

| International GTA Panelist, International Teaching Assistant Orientation, English Language Institute, Wayne State University, MI | Aug. 2017 |
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| Reviewer, Organizational Communication Division, International Communication Association. | Dec. 2016 |
| Reviewer, Media Division, Eastern Communication Association. | Nov. 2016 |
| Reviewer, Interpersonal Communication Division, International Communication Association. | Dec. 2015 |
| Guest Speaker, COM 3250 Introduction to Organizational Communication, Department of Communication, Wayne State University, MI | Feb. 2015 |
| Reviewer, Media Division, Eastern Communication Association. | Nov. 2014 |
| Secretary, Communication Graduate Student Association, Department of Communication, Wayne State University, MI | Aug. 2014 – May 2015 |

PROFESSIONAL ORGANIZATIONAL MEMBERSHIP

International Communication Association National Communication Association Central States Communication Association

RELEVANT WORK EXPERIENCE

| In-house Interpreter/Translator for President and Management Office, Citi Cards Japan Inc., Tokyo, Japan | Feb. 2007 – May 2008 |
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| In-house Interpreter/Translator/Assistant for Controller, Finance and Accounting Division, Kodak Japan Limited., Tokyo, Japan | Jan. 2005 – Nov. 2005 |
| In-house Translator, Merchandising Division Seiyu (Walmart), Tokyo, Japan | Dec. 2003 – Jan. 2005 |
| In-house Translator/Executive Assistant for Executive Operating Officers, Sales Division and Administration Division, GE Edison Life Insurance, Tokyo, Japan | Feb. 2001 – May. 2002 |
| Bilingual Secretary for Corporate Audit Staffs GE Edison Life Insurance, Tokyo, Japan | Sep. 1998 – Jan. 2000 |

RELEVANT SKILLS

Training of English-Japanese Business Interpretation:

Professional Interpreter Kumi Inoue's Course in Interpretation Apr. 2006 – Jul. 2008

Tokyo, Japan

Summer Intensive Program of Translation and Interpretation

Jun. 2002 – Aug. 2002

Monterey Institute of International Studies, Monterey, CA

ISS Interpreter & Translator Training School Oct. 1999 – Aug. 2004

Tokyo, Japan